

## Privacy Policy

**Effective Date:** January 17, 2025.

Luzondo Legal Immigration LLC ("we," "our," or "us") is committed to protecting your privacy and ensuring the security of the information you share with us. This Privacy Policy outlines how we collect, use, disclose, and protect your information when you visit our website (<https://www.luzondolegal.com/>) and utilize our services.

Please read this Privacy Policy carefully to understand our practices regarding your personal data. By accessing or using our website, you agree to the terms outlined below. If you do not agree, please do not use our website or services.

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### 1. Information We Collect

We may collect the following types of information:

#### 1.1 Information You Provide to Us:

- **Personal Identifiable Information (PII):** Name, address, email address, phone number, date of birth, or any other personal details you provide through forms, consultations, or inquiries.
- **Legal Case Information:** Specific details you provide regarding your immigration or legal case, including documentation and records.
- **Payment Information:** If applicable, payment details for services rendered.

#### 1.2 Information We Collect Automatically:

When you visit our website, we may automatically collect certain information, including:

- IP address, browser type, and device information.
- Date and time of your visit.
- Pages viewed and navigation patterns on our website.
- Cookies and similar technologies used for analytics and site functionality.

#### 1.3 Information from Third Parties:

We may receive additional information about you from external sources, such as referral partners or publicly available data, to assist in providing our services.

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## 2. How We Use Your Information

We may use the information collected for the following purposes:

- **To Provide Services:** Processing your inquiries, consultations, and legal services.
- **Communication:** Responding to your messages, sending updates, and providing necessary documentation.
- **Legal Compliance:** Ensuring compliance with legal and regulatory obligations.

- **Website Analytics:** Understanding user behavior to improve site functionality and user experience.
  - **Marketing:** Sending newsletters or promotional content if you have opted in to receive such communications.
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### 3. SMS Terms & Conditions and Privacy Policy Addendum

#### 3.1 Opt-In Message:

Thank you for opting in to receive messages from **\*\*Luzondo Legal Immigration LLC\*\***. Message frequency may vary depending on updates and communications relevant to your case or inquiry. Standard message and data rates may apply. To stop receiving messages, reply "STOP" at any time. Reply "HELP" for more information or assistance.

#### 3.2 Consent to Receive Automated Messages:

By opting in, you consent to receive automated messages from Luzondo Legal Immigration LLC.

#### 3.3 Opt-Out Message:

You have successfully opted out of receiving messages from Luzondo Legal Immigration LLC. You will receive no further communications via SMS. If you believe this was an error or wish to re-subscribe, reply "UNSTOP" to continue receiving messages.

#### 3.4 Help Message:

For assistance or additional information, please contact Luzondo Legal Immigration LLC at +1 (770) 626-0443. Reply "STOP" to opt-out of messaging or "HELP" for further assistance.

#### 3.5 SMS Terms & Conditions:

1. For help or information, please contact us at +1 (770) 626-0443.
2. To opt-out of receiving messages, reply "STOP" at any time.
3. Message frequency may vary based on updates and necessary communications.
4. Standard message and data rates may apply depending on your carrier plan.

If you have any questions about these terms or our messaging practices, please don't hesitate to contact us directly at the number provided.

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### 4. Sharing and Disclosure of Your Information

We do not sell, rent, or trade your personal information. However, we may share your information in the following scenarios:

- **With Consent:** When you have expressly authorized us to share your data with a third party.
- **Service Providers:** Trusted third-party vendors and partners who assist us in delivering services (e.g., payment processors, cloud storage providers).

- **Legal Obligations:** If required to comply with legal processes, subpoenas, or applicable laws.
  - **Protection:** To protect our rights, privacy, safety, or property, or that of our clients and visitors.
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## 5. Cookies and Tracking Technologies

Our website uses cookies and similar technologies to enhance your browsing experience and collect website usage data.

### 5.1 Types of Cookies Used:

- **Essential Cookies:** Required for website functionality.
- **Performance Cookies:** Help us analyze and improve the site's performance.
- **Advertising Cookies:** Used to deliver relevant ads based on browsing behavior.

### 5.2 Managing Cookies:

You can manage or disable cookies through your browser settings. Please note that disabling cookies may affect certain website features.

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## 6. Data Security

We implement robust security measures to safeguard your personal information, including encryption, secure data storage, and restricted access protocols. However, no method of transmission or storage is entirely secure, and we cannot guarantee absolute security.

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## 7. Your Rights and Choices

Depending on your location, you may have the following rights regarding your personal information:

- **Access:** Request a copy of the data we hold about you.
- **Correction:** Request corrections to inaccurate or incomplete data.
- **Deletion:** Request deletion of your personal data, subject to legal obligations.
- **Objection:** Object to the processing of your data for certain purposes.
- **Data Portability:** Request a copy of your data in a structured, machine-readable format.

To exercise your rights, please contact us at [lucia@luzondolegal.com](mailto:lucia@luzondolegal.com)

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## 8. Third-Party Links

Our website may contain links to third-party websites. We are not responsible for the privacy practices or content of such sites. We encourage you to review the privacy policies of any external websites you visit.

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## 9. Children's Privacy

Our website and services are not intended for individuals under the age of 18. We do not knowingly collect personal information from children.

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## 10. Changes to This Privacy Policy

We may update this Privacy Policy periodically to reflect changes in our practices or legal requirements. Updates will be posted on this page, and the "Effective Date" will be revised accordingly.

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## 11. Contact Us

If you have any questions, concerns, or feedback regarding this Privacy Policy or our data practices, please contact us at:

**Luzondo Legal Immigration LLC**

**Address:** 109 N 6th Street, Atchison, Kansas 66002

**Email:** [lucia@luzondolegal.com](mailto:lucia@luzondolegal.com)

**Phone:** [\(770\) 626-0443](tel:(770)626-0443)